



ISO 9001 : 2000



THERMOSTOP INC., 3775 Losch, Longueuil, Quebec, Canada, J3Y 5T7, Tel. : (450) 678-8666, Fax. : (450) 678-7765

## **WARRANTY CERTIFICATE** **Thermostop Impactable Composite Panel**

### **1. General warranty**

The Thermostop Impactable Composite Panel carries a warranty of one (1) year, from the date of delivery, against any defects or faulty workmanship.

### **2. 10-year warranty against perforation due to rusting**

THERMOSTOP offers a ten-year warranty against peeling, cracking or rust, under normal environment conditions, i.e. environment that is free of corrosive matters (high pollution, salt air, toxic vapor, etc.). This warranty is on a proportional decreasing basis over 10 years, at 10% per year.

### **3. Warranty against delamination**

#### **a) pre-finished white panel**

THERMOSTOP INC offers a 5-year warranty against delamination, from the date of delivery, on pre-finished *white panels*. This warranty is on a proportional decreasing basis over 5 years, at 20% per year.

#### **b) Color shop or site painted panel**

THERMOSTOP INC offers a one-year warranty against delamination, from the date of delivery, on panels, shop or site painted in color (other than white).

Please note that any dark coating on insulated panels is not recommended and may invalidate the warranty if the panel is exposed to direct sunlight for extended periods of time. Dark coatings absorb and retain the heat and may lead to delamination or to peeling of the paint coating.

### **4. WARRANTY CONDITIONS**

- The distributor or the end-user accepts that the present warranty is the only one applicable on the Thermostop products.
- This warranty is conditional to an adequate storage of the panels, after delivery and before installation, and to a regular maintenance of the panels according to the Thermostop **Maintenance Instructions**.

Warranty certificate – Thermostop Impactable Composite Panel



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- The warranty does not cover the damages caused by faulty installation, abusive usage, negligence, or alterations made by the Buyer or any third party.
- Any claim should be made in writing to THERMOSTOP INC within 30 days following the occurrence of the deficiency, and this, within the period of validity of the warranty.
- In case of defects, THERMOSTOP INC.'s liability is strictly limited to replacement or to repair, F.O.B. THERMOSTOP INC. plant, of any material, parts or goods which may be defective.

THERMOSTOP INC. shall not, in any event, be liable for:

- . the costs of transport;
- . the on-site labor;
- . the penalties or the direct or indirect damages, of any nature, resulting from the defects.